

Pauline Rigby

From: Paul McArthur [REDACTED] on behalf of CommunityFlooding <CommunityFlooding@severntrent.co.uk>
Sent: 27 March 2026 13:52
To: Pauline Rigby
Subject: Severn Trent Water, Community Flooding Officer introduction

ST Classification: UNMARKED

Hi, Pauline Rigby,
I hope this email finds you well.

Our names are **Paul McArthur** and **Rachel Woodward**, and we have recently taken on the roles of **Community Flooding Officers**. We're getting in touch to introduce ourselves and begin building connections with key partners across local councils and other authorities involved in flood risk management in the Warwickshire area.

In our roles, we focus on supporting communities in understanding flood risk, promoting resilience, and encouraging collaborative approaches to flood mitigation. We will act as points of contact for communities, responding to questions and concerns related to flooding, and helping to ensure that local voices are represented in wider flood risk management work.

We'll be working closely with local authorities and a range of stakeholders to help deliver meaningful outcomes for both residents and the environment. This includes engaging with existing community networks such as flood action groups and flood wardens, as well as attending community meetings and drop-in sessions.

Our work also involves participating in local flood forums and panels, including Local Authority-led boards and Local Resilience Forum flood groups.

We would really appreciate the opportunity to connect with you and learn more about your current priorities, projects, and any areas where collaboration could be beneficial. If there are any meetings, community sessions, or initiatives you feel would be useful for us to attend or observe, we would be very keen to get involved.

We'd also welcome the chance to understand more about your role and explore how we can best work together.

Please feel free to reach out if you'd like to arrange a short introductory conversation or share any relevant updates.

We look forward to working with you.

Kind regards,
Paul McArthur & Rachel Woodward
Community Flooding Officers

Kind Regards,
Paul McArthur
Community Flooding Officer (Warwickshire)

Water, Quality & Environment
Severn Trent Water



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