

Pauline Rigby

From: Planning Policy <Planning.Policy@stratford-dc.gov.uk>
Sent: 27 February 2026 14:00
Subject: BT Payphone Removal Consultation

Dear Parish/Town Council

British Telecom has commenced a consultation on their proposals to remove a number of the public payphone callboxes from within Stratford-on-Avon District. As the relevant local authority, the Council is consulting with Parish and Town Councils giving them three options:

- To agree to the removal
- To adopt the callbox for use by the local community; or
- To object to the removal

Please see the below list of the callboxes which BT are proposing to remove. There are 3 in total in our area.

Ref.	Call box ID	Address	Post Code	Relevant Public Body	Removal proposal sent	Representation period ends	Mobile coverage				Mobile Coverage OK?	Total calls (last 12 months)	Helpline calls (last 12 months)	High frequency accident location	High frequency suicide location	BT Evidence of other reasonable need
							EE	Three	O2	Vodafone						
							EE	Three	O2	Vodafone		<52 calls	<12 calls or Helplines Partnership approve	No pattern of serious accidents in close proximity	Not identified by Helplines Partnership	No other evidence
1	01789268719	PCO PCO1 MANOR ROAD STRATFORD-UPON-AVON	CV37 7EA	Stratford-on-Avon District	16/02/2026	17/05/2026	3	3	4	4	Y	31	0	No	No	No
2	01789450354	PCO PCO1 PRESTON ON STOUR STRATFORD-UPON-AVON	CV37 8NG	Stratford-on-Avon District	16/02/2026	17/05/2026	3	3	3	3	Y	11	0	No	No	No
3	01926812853	PCO PCO1 COVENTRY STREET SOUTHAM	CV47 0EL	Stratford-on-Avon District	16/02/2026	17/05/2026	3	3	3	3	Y	47	0	No	No	No

The individual callboxes can all be identified by a Public Notice posted within them by BT, informing residents of their proposal and directing any comments to Stratford-on-Avon District Council. The Council has today notified all Parish and Town Councils and a press release will shortly be issued about the consultation.

If a telephone box is listed, the telephony equipment will be removed and the kiosk secured, however the kiosk would not be moved from its location. The payphone in Preston-on-Stour is a listed structure.

Further information is available at the following webpage [BT Payphone Removal | Stratford-on-Avon District Council](#) where there is a link to a short online survey, where responses to the consultation can be made. Alternatively responses can be provided via email to consultation@stratford-dc.gov.uk.

All comments must be received by Friday 10th April. Stratford-on-Avon District Council will then confirm its response to the consultation in May.

If you have any queries please do not hesitate to contact me.

Kind regards,

Lydia Coldicott (*she, her, hers*)
Policy Planner

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